



# Lemon Book: Consumer Rights for Car Owners

*Ralph Nader, Clarence Ditlow, Center for Auto Safety*

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**Lemon Book: Consumer Rights for Car Owners** Ralph Nader, Clarence Ditlow, Center for Auto Safety  
Every car owner should read the Lemon Book. The Center for Auto Safety estimates that one in 15 new cars produced this year will be a lemon: thousands of duped and potentially endangered motorists will need reliable advice. This book defines exactly what a lemon is, tells readers how to identify one, and what to do if they discover the car they bought fits the description. The recipe for lemon aid includes writing complaint letters, informing local government representatives, calling a consumer hotline, taking legal action, even picketing the dealer. The fourth edition offers new sample letters as well as updated lists of resources with addresses and phone numbers. Dozens of new lemons are identified by make and model. Here, too, is an insightful primer on the art of buying a new or used automobile, showing the consumer how to match a car with a lifestyle and how to differentiate essential safety features from mere costly extras—a consumer's key to informed decision-making.

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